



Bridgeway Center, Inc.

DRIVING SCHOOLS

BDI Frequently Asked Questions

How quickly can I finish this course?

The course is designed to take the equivalent amount of time as a traditional in-class traffic school – **minimum of 4 hours**. The great thing about this course, however, is that you work at your own pace. No one is sitting over your shoulder making you slow down or speed up. Everyone reads at different speeds and this program will allow you to proceed at your own pace and there is no time maximum for the program. The average completion time varies.

How long does it take to get the certificate?

Certificate will be emailed to your email address within 24 hours of course completion and the passing of final test.

What if my deadline for completion of traffic school has passed?

The courts will suspend your driver's license if you do not complete within the time allowed. Contact your court to see if there is any consideration for an extension of your due date.

How can I pay for the BDI online course?

Click on the button at www.safedriveschools.org to Begin Online Course Registration, after you fill out the registration form, you can be linked to a completely secure credit card page where you pay quickly and effortlessly. The site is encrypted to make your on-line purchase safe.

All payments for this course must be made online; you will not be able to pay for the online version of this course at Bridgeway Center, Inc. Driving School locations.

Can I use someone else's computer or Internet service?

That is what makes this course so easy and great! You can take this course from home, work, a friend or family's house, your local library, or you can even rent time on the Internet at a copy/computer center. Whatever computer you use, you simply need Internet access. You can also start on your own computer and then finish on another.

Must I complete this course in one sitting?

The Basic Driver Improvement course is designed for the person who does not have a lot of time. The course is broken up into sections and you can log off and then log back on at a later time. The computer will record the section you have completed. You can log on and off as many times as you wish until you complete the program. You can also do the entire course in one sitting.....it is up to you.

What if I have no e-mail address?

Do not worry if you do not have an e-mail address, as one is not needed to take this course. Any correspondence can be directly printed off the program or be done via mail or telephone. On the registration form under e-mail address, simply click on the no e-mail button, if you do not have one. Or you may also use a friend's e-mail address if you wish.

I have already enrolled. How do I get back into the program?

If you have already enrolled, you have a username and password. You may re-enter those codes at <http://www.nts.com/index.asp>. DO NOT register again for the course, this will charge your credit card again. If you have forgotten or lost your username or password, please call 888-312-NTSI (6874).

I just got knocked off line in the middle of a section. What do I do now?

Many Internet users are knocked off line frequently. This may result from a lost Internet connection, another call interrupting your connection if you are on a single line with call waiting, or simply because your own computer crashes. Remember, as you complete each section of the course, your progress is logged. Completion of chapter one, for example, cannot be lost if your answers are submitted to the system and graded on screen. Being knocked off line at that point, will only bring you back to the start of the next chapter, it will not delete chapter one. Our website is unable to control your Internet connection and inactivity on your part will not result in our system knocking you off line. Any activity requirements will be on the part of your Internet service provider.

Are there any special computer or download requirements to participate in the course?

There are no videos to download in our program and no special requirements at all of your computer. If you are on this screen and on our website, you can typically enroll and complete the course without a problem.

What happens if I fail the final? Can I take it again?

You may take the final three times without having to pay a retake fee.